

### Leisure at St Mary's Kenmure

St Mary's Kenmure has a variety of recreational facilities including a seven-a-side astroturf pitch, gymnasium, fitness suite and swimming pool. During the week Physical Training Instructors will be available to assist all young people in using the recreational facilities. Staff within the House Units will also encourage young people to take part in physical exercise and promote a healthy lifestyle. House Units also have consoles and other recreational materials. Young people are encouraged to spend time participating in personal activities such as writing letters, listening to music or artwork.

### What If I Am Not Happy?

We hope that your stay in St Mary's Kenmure is a positive experience. However, if you are not happy with the level of service you are receiving you may make suggestions or a complaint. You will be given a copy of our complaints procedure when you arrive. A member of staff will be available to assist you with a complaint.

Your complaint will be investigated and you will be notified of the outcome of your complaint. If you have a suggestion of how services could be improved then it is useful for you to raise it at a residents meeting, which happens every week within your House Unit.

### Some Useful Telephone Numbers

#### Who Cares Scotland?

Tel: 0141 226 4441

#### Child Line

Tel: 0800 1111

#### Scottish Child Law Centre

Advice Line Mon-Fri 9.30am-4.00pm

Tel: 0131 667 6333

Freecall Under 21s (landlines)

0800 3288970 (mobiles) 0300 3301421



The Care Inspectorate has been set up under the Regulation of Care (Scotland) Act 2001 to regulate Care Services.

The Inspectorate has been set up to improve the quality of care services.

As a user you have a right to make a complaint to the Care Inspectorate.

If you wish to contact the Care Inspectorate you can do by –

Writing to –

**Care Inspectorate, Compass House,  
11 Riverside Drive, Dundee DD1 4NY**

Email: [enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

Telephone: **0345 600 9527**



St Mary's Kenmure is a charitable company limited by guarantee. The registered office is McSparran McCormick 663 Clarkson Road, Glasgow G44 3SE. The Board of Directors can be contact through McSparran McCormick, Company Secretary St Mary's Kenmure, 19 Waterloo Street, Glasgow G2 6AH

Telephone 0141 586 1200

Fax 0141 586 1224

Email [administrator@stmaryskenmure.org.uk](mailto:administrator@stmaryskenmure.org.uk)

Website [www.stmaryskenmure.org.uk](http://www.stmaryskenmure.org.uk)



## Young People's Handbook



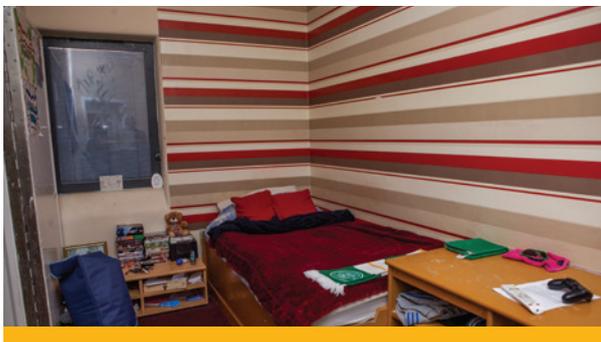
Charity No: SC029984

St Mary's Kenmure is a secure facility that offers a controlled, safe and secure environment for the care and education of young people referred from the Courts and Children's Hearing. St Mary's looks after 24 young people in the secure facility. Young people come to St Mary's Kenmure from all over Scotland.

*The facility is made up of four House Units each housing six young people.*

At St Mary's Kenmure, you will enjoy a high standard of accommodation. Every young person has their own room that they can personalise with posters and personal possessions and has en-suite shower and toilet facilities. The six bedrooms are centred around a living/dining/kitchen area with each House Unit having a visiting and activities room.

As a young person in St Mary's Kenmure, you will be entitled to a high standard of care. Each House Unit has a team of experienced and qualified staff who will strive to meet your needs and ensure your welfare and safety. It is the staff's responsibility to help you settle into your new surroundings and offer you ongoing support with any problems that may arise.



St Mary's Kenmure offers a wide range of academic and vocational subjects including English, Mathematics and Physical Education. It is our hope that you will, with the support of teachers and care staff, strive to achieve the four capacities of the Curriculum for Excellence and become a: confident individual, effective contributor, responsible citizen and successful learner.

Individual tuition opportunities are also made available in other specialist curricular areas such as Music, Modern Languages etc.

You will have an Individualised Education Programme, which is designed to identify and support progress towards achievable educational targets. You will be supported and encouraged to undertake examinations leading to recognized awards.

getting  
it right  
for every child

## Programmes and Through Care

At St Mary's Kenmure we have a dedicated interventions team who deliver a variety of programmes. Where it has been identified in your care plan, you will be offered the opportunity to participate in programmes; which will be designed to meet your personal areas of need and risk. These programmes can be delivered either in a group or one to one setting.

St Mary's Kenmure staff will work with you, and other agencies, during your stay to help you make the transition from secure care back into the community.

## Any Health Worries?

St Mary's Kenmure employs a full time qualified nurse who, with your care staff, will coordinate all the above services to enable your health needs to be met. Members of staff are trained in emergency first aid; providing immediate treatment in the event of an accident or emergency.

## Can I Have Visitors?

All young people are entitled to have visits. These may take place in your House Unit or in a visiting room in the administration area. You may have a visit at anytime, provided you are not at school/programmes and it is before 9 p.m. St Mary's Kenmure feel that contact with your family is very important as is their involvement in your Care Plan during your stay at St Mary's Kenmure.

You can also phone your parents, Social Worker or Solicitor and can write in private to anyone you wish, you will be provided with stationery and stamps.

